Pincott Lane and Cranmore Lane supporting information:

1) <u>Pincott Lane</u> – hedge at junction of Pincott Lane & Ripley Lane, opp. Hatchlands

2) Cranmore Lane – email from resident (see below) complaining about potholes & flooding on Cranmore Lane & bridleway for the last 4 years (photo of current situation below). She has raised this regularly with SCC but limited action. WHPC has involved Julie Iles, who has been in touch with Patrick Giles, SCC Highways Engineer and he has confirmed action promised to resident (jetter scheduled for w/b 20 Jan and ditching of the drainage ditch which forms part of the surface water drainage system opposite Crossways Cottage within the next two weeks). He also plans surfacing works on Cranmore Lane in the new financial year. SCC Highways will not repair the area of the pothole where the ponding occurs as this is on bridleway 482 which is Rights of Way's responsibility. Julie has advised that they have the same financial constraints as Highways and that this is unlikely to get prioritization due to number of people using the bridleway, either by Highways or Rights of Way or by her Members' Allocation Fund for Highways. Estimate provided by SCC Highways suggests costs of £1k to fix the ponding / pothole on bridleway.

Email from resident asking for WHPC's assistance: Surrey County Council resurfaced the road at the junction of Cranmore Lane and Mount Pleasant around four years ago, which was great, but in doing so raised the level of the road meaning that surface water could no longer drain away down the hill. To exacerbate the issue, SCC also 'cleared' the ditch on Cranmore Lane adjacent to Ashurst, but left all the debris at the Eastern end of the ditch blocking the culvert under the access road to Cranmore School, so water cannot drain that way either (in fact, it is not even possible to see that there is even a culvert there now). I have been in contact with SCC ever since the road resurfacing work in an effort to get them to correct the issues they created, but have had no success.

We are now experiencing a FOURTH winter with a small lake on the road outside our house and a massive permanently submerged pothole that is probably 3 feet across and 6 inches deep that has already broken the wheel of one of our neighbour's visitor's cars. When the water freezes, which it doubtless will in coming weeks, we will once again have treacherous icy road conditions at a hazardous, unmarked four-way junction of residential streets with no pavements or lighting, where motorists often need to brake suddenly for oncoming cars/pedestrians/horse riders/cyclists from another direction.

Most recently, I contacted Sir Paul Beresford, who asked Matt Furniss at Surrey County Council to investigate, and I subsequently had a visit from Highways Maintenance Engineer, Patrick Giles, on 27 November 2019. Although Mr Giles did offer to get the ditch and culvert jetted, nothing has happened in the last month.

Mr Giles also agreed that the pothole and ponding were issues that SCC should resolve. However, he told me that no work could be undertaken on the road while the surface is wet, and that SCC has no money available for such repairs until at least the new financial year in April 2020. In the meantime, residents have had to take the reponsibility for marking the pothole with a traffic cone, which narrows the road and presents another hazard to users.

So once again, I am left unsatisfied with SCC's response: the very earliest we are looking at for repairs to the road is April 2020, and that assumes that we will have had dry weather for several weeks as that is how long it takes to dry out (although I question that road repairs are only possible in dry conditions!). I am annoyed, but after four years, not in the least bit surprised by Surrey County Coucil's failure to resolve this in a timely manner yet again.

I am hoping that West Horsley Parish Council might be able to step in on our behalf to pursue this with SCC, as they are clearly taking no notice of me, or even that WHPC might have funds to assist with the necessary works.